

Bewleys Gaggia capsule machine descale procedure

De-scaling is a necessary part of looking after your coffee machine. It removes unnecessary limescale from the machine pipework thus preventing loss in water temperature & taste issues.

Frequency: The frequency that this procedure should be carried out will depend on water hardness levels in your area. The machine will prompt for de-scaling. The following message appears in the display area **DECALCIFYING NECESSARY.**

We recommend using our tried and tested Dezcal descaling agent (OSP3022). Dezcal is available free of charge from Bewleys sales office 01-8160600.

NB: Once started, the cleaning procedure may not be stopped. The procedure takes approximately 60 minutes.
If you have a filter fitted in the water tank of your machine please remove it before you begin the descaling of your machine and replace when the descaling procedure is completed.

Descal cycle

1. Turn main power off at the back of the machine.
2. Press and hold the **MENU** button (1st button on the left – espresso) and turn main power switch back on.
3. You are now in the main program menu.
4. Using **▲ ▼** buttons scroll until the display reads “Service menu” where you will be asked for a password.
5. Press the **OK** button 4 times until the display reads **0000**.
6. Using **▲ ▼** buttons scroll until the display reads “Descal” – press **OK**.
7. The display will then read **“Do it now”**. Press **▼** to select YES.
8. The machine will then prompt you to empty the drip tray.
9. Replace the drip tray when prompted.
10. Now add the sachet of Dezcal to one litre of fresh cold water and mix well.
11. Press **OK** to begin the descale cycle.

Rinse cycle

1. After approximately 45 minutes the machine will prompt to add fresh water.
2. Empty any water from the water tank & fill with 1 litre of fresh cold water.
3. Press **OK**.
4. The descale cycle will continue for another 15mins.
5. When completed the machine will prompt to "Empty the Drip Tray".
6. Remove and empty the drip tray. Re-insert when prompted.
7. The machine display will read "Select Product" and is ready for use

Enjoy some excellent Bewleys coffee.

