

Troubleshooting guidelines for all Fully automatic espresso machines

| Coffee Crimes | Resolution |
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| No coffee is being dispensed | The machine is not hot enough or not enough beans in the hopper. |
| No milk is coming from the milk unit | Milk frothing unit needs to be cleaned with brushes provided. |
| Milk not filling in the cup | Milk frothing unit needs to be cleaned with brushes provided. |
| Cold Cappuccinos | Milk frothing unit is dirty and need to be cleaned with brushes provided. |
| Steam comes out of milk frothing unit | Milk tube may have a kink in it; make sure all tubes are connected properly. |
| Machine display reads "drawer full" | Empty dregs drawer. |
| Machine display reads "error flow meter" | Piston head should be cleaned with long brush provided. |
| Cleaning tablet found in dregs drawer | The machine has not been cleaned properly and needs to be done again. |
| Coffee tastes stale | Beans in hopper might be stale, the hopper may have a large oil build up. Wipe hopper with a dry cloth only and check the beans for freshness. |
| The coffee levels are inconsistent | Check all of above, machine may need re-calibrating. |
| There is no chocolate being dispensed for hot chocolates and mochas on the Spectra | Check that there is chocolate in the hopper. Clean the chocolate whipper. |
| If there is any error code on the machine | Call service or a Bewley's Trainer |