

Problem: My coffee is not hot enough in the cup.

Solution: Are your cups cold? The coffee temperature will drop very quickly if dispensed into a cold cup.

Remedy: Simply preheating the cup will ensure a good product temperature in the cup.

1. Fill the water tank with fresh cold tap water and switch the machine on.
2. Place your cup underneath the steam arm, which is located alongside the capsule holder.
3. Rotate the black steam knob on the side of the machine until water flows from the steam arm.
4. When you have hot water in your cup close the steam knob.
5. Discard the hot water from your cup. Your cup is now preheated.
6. Insert a capsule into the capsule holder. Place your preheated cup into the product dispense area. Press the desired product button.

