

Problem: My machine is very noisy when I try to use it / does not dispense any water.

Solution: Is this the first time you have used your machine?

Yes



You will need to prime your machine. See priming instructions.

No



Have you run out of water in the water tank?



Yes



See priming instructions.

Remedy: Priming Instructions

Priming the machine is a very easy procedure:

1. Fill the water tank with fresh cold tap water and switch the machine on.
2. Place a cup or jug underneath the steam arm, which is located alongside the capsule holder.
3. Rotate the black steam knob on the side of the machine until water flows from the steam arm. This should happen within 10-15 seconds.
4. When water flows from the steam arm close the steam knob.
5. The machine is now primed and ready for use.

